



# THE ASSAM GAZETTE

অসাধাৰণ

EXTRAORDINARY

প্ৰাপ্ত কৰ্তৃত্ব দ্বাৰা প্ৰকাশিত

PUBLISHED BY THE AUTHORITY

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No. 409 Dispur, Tuesday, 5th September, 2023, 14th Bhadra, 1945 (S. E.)

GOVERNMENT OF ASSAM

ORDERS BY THE GOVERNOR

FOOD, PUBLIC DISTRIBUTION & CONSUMER AFFAIRS (A) DEPARTMENT

## NOTIFICATION

The 31st August, 2023

**No. ECAB/SUPP/2023/5.-** In exercise of the powers conferred by sub-section (1) and clause (p) of sub-section (2) of section 102 of the Consumer Protection Act, 2019, the Governor of Assam is hereby pleased to make the following rules, namely:

- |                              |    |   |
|------------------------------|----|---|
| Short title and commencement | 1. | (1) These rules may be called the Assam Consumer Protection (Mediation) Rules, 2023.<br>(2) They shall come into force on the date of their publication in the Official Gazette.  |
| Definitions                  | 2. | (1) In these rules, unless the context otherwise requires,<br>(a) "Act" means the Consumer Protection Act, 2019;<br>(b) "Commission" means District Commission or State Commission, as the case may be;<br>(c) "mediation cell" means a consumer mediation cell established in accordance with the provisions of section 74 of the Act;<br>(d) "panel" means a panel of mediators prepared by the Commission under sub-section (1) of section 75 of the Act;<br>(e) "Parties" means parties to a dispute; |

(f) "Settlement" means a settlement arrived at in the course of mediation.

(2) All other words and expressions used in the rules and not defined but defined in the Consumer Protection Act, 2019 shall have the meanings respectively assigned to them in the Act.

Mediation Cell

(3) Every Consumer Mediation Cell set up in a District and State Commission, shall consist of with such panel of mediators as selected and recommended by a Selection Committee consisting of the President and a member of that Commission.

**BISWARANJAN SAMAL,**

Additional Chief Secretary to the Government of Assam,  
Food, Public Distribution and Consumer Affairs Department.  
Janata Bhawan, Dispur, Guwahati-06.